

August 23, 2011

RE: Fishers Landing NY
Docket# 1363430 - 13641

Memo to the record. Comment received in letter dated 06/21/2011 from Bonnie Borrello, Iris Waterson, and Linda Bond, are being reviewed for possible Centralized Delivery Locations. Letter will be inserted into the Docket as item 38 page 39a and 39 b.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

June 21, 2011

Nadine Tremblay
Manager, Post Office Operations
30 Karner Rd.
Albany, NY 12288

Dear Nadine,

Fishers Landing has had a post office since 1874. It has been located in stores, homes and a leased building. We want the postal boxes to remain inside a building because the harsh winter weather will make it very difficult for people to get into boxes that are outdoors. We really need an enclosure. Also a place indoors is a spot where people can meet as they do today. It is a community meeting place.

In response to the proposed closing and possible relocation of our postal boxes several community members have explored some possible ways to maintain our postal boxes here in the community, indoors. This is very important to us. The community is united in this endeavor.

Our preference would be to retain the post office and reduce postal office hours.

Alternatively, we have the following suggestions:

- Keep the same building we currently have that is leased to the postal service. Remove the post office parts of the building but keep the wall of boxes we currently have, to be serviced by the postal route person. We have spoken to the current lessor Mr. William Borwegan, 315-686-3143, 18081 Reed Pt. Rd., Fishers Landing, NY 13641 about the possibility of negotiations in regard to the building and he is open to discussion.
- Place the postal boxes within the fire department building. We have contacted the following officers to inquire about the possibility of locating the PO boxes in their building and are waiting for their response. The Fire Dept. Chief is Bruce Reome and the Fire Dept. President is Ed Moore. An address where they can be reached is PO Box 23, Fishers Landing, NY 13641.
- The current parking lot adjacent to the present post office is leased from John Chalk, 41948 Orleans Ave., Fishers Landing, NY, 13641, 315-686-3509. We would suggest this as a central location within the community and would be a good spot for stand alone kiosks.
- The Town of Orleans property that could be considered for kiosks is located at the southern part of the hamlet on Shore Ave. The Town supervisor is Donna Chatterton,



June 20, 2011

RE: Fishers Landing NY
Docket# 1363430-13641

Memo to the record. This is in reference to item 38 Customer comments and Postal Service response letters. Received a call from Pam McDowel (a reporter in Thousand Islands at (315) 783-6829. She wants to publish in paper the address to appeal.

On 5/23/2011 at 9:13 am, I returned the call and left a message that this is not the time for an appeal process. We are currently in the 60 day formal proposal comment period; which are sent to and responded by the District.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

DOCKET NO. 1363430-13641ITEM NO. 38PAGE 41**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the **Fishers Landing** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>seldom</i> ✓
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>"</i> ✓
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☒ Better ☐ Just as Good ☐ No Opinion

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If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping CLAYTON / WATER TOWN

☒ Personal needs CLAYTON / WATER TOWN

☒ Banking ALEX BAY

☐ Employment _____

☒ Social needs ALEX BAY

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: ROYAL R. STETTLINUS
(Please print your name)

Address: 41899 ORLEANS AVE / P.O. Box 145 FISHERS LANDING, NY

Telephone number: (315) 686-3023 Date: 6/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FISHERS LANDING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services,

It would be an extreme inconvenience, & interrupt the regularity of receiving & paying our monthly bills in a timely manner.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It is a hardship for everyone in our community, especially senior citizens, who visit & depend on the postal services every day.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It is one of the unique attractions of Fishers Landing for both residents & visitors. It would be a shame to lose it.

Laura & Howard Feddeler *L Feddeler*

Name of Postal Customer

Signature of Postal Customer

PO Box 130

Mailing Address

Fishers Landing, NY 13641

City, State, and ZIP Code

6/27/11

Date

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June 1, 2011

Ms. Nadine Tremblay, Post Office Review Coordinator
U.S Postal Service 30 Karner Road
Albany, NY 12288

Dear Ms. Tremblay,

I am writing to you in support of keeping the Fishers Landing, NY Post Office open in accordance with the 60 day rebuttal period from the time the decision was made to close this Post Office on May 13, 2011.

My retired parents have been the 'owners' of P.O. Box 127 in Fishers Landing for many years. Having to make a 15 mile round trip to Clayton, NY to collect their mail on a daily basis would create a hardship for them. With most American vehicles averaging 15 MPG during short trips, and gas averaging \$4.00/gallon in the region, this will require my parents to pay approx. \$100/month to retrieve their mail, on a daily basis, versus a short walk to the local Post Office. An added expense they, and other residents of Fishers Landing, can not afford.

Our retired citizens are already overburdened with the costs of healthcare, medications, taxes and the increasing cost of food on their limited budgets.

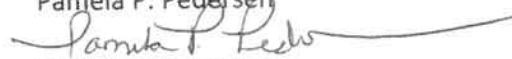
I have noticed there was not an email address in the local paper, the "Thousand Island Sun", to respond to the closing of the Fishers Landing Post Office. Therefore, I am taking 'pen to paper' and writing to you and will go to the Post Office to purchase a stamp to mail my letter of concern.

In small communities, like Fishers Landing, and all over this GREAT country, our 'local' Post Offices are being shuttered without regard to the impact on the people who live, work, support and keep this country going!!

I am standing up and voicing my opinion AGAINST the closure of the Post Office in Fishers Landing, NY on behalf of my retired parents, the current residents of Fishers Landing and as a future retiree in the community.

Sincerely,

Pamela P. Pedersen


37 Ridgeway Drive
Brownsburg, IN 46112-1004

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Fishers Landing** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings ☒ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No

If yes, please explain: We ourselves are senior citizens with disabilities and occasionally assist others entering and leaving the building and accessing their boxes.

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

If you now receive carrier delivery, there will be no change to your delivery service. Proceed to question 4.

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3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Alexandria Bay or Clayton or Watertown

☐ Personal needs ?

☒ Banking Clayton

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Roy A. Cheney Jr Nancy A. Cheney
(Please print your name)

Address: PO Box 16, Fishers Landing

Telephone number: 315-680-5905 Date: 6/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FISHERS LANDING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
No favorable effects. Closing the FLPD will reflect unfavorably on the Postal Service generally, whether one lives in the community or elsewhere. This would take the form of choosing FedEx or UPS rather than the USPS when sending packages, using more e-mail rather than letters, personal negative attitudes toward the USPS in political situations, etc..
Require costing us more money in gas and other car expenses and in time to drive to Clayton to a post office there. Also not being able to receive our mail as frequently or as easily, perhaps a delay in receiving and paying bills.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Eliminating all comradery and social contact now afforded by having a central and convenient location and facility for getting together.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
We suggest that closing the post office on Saturday and possibly shortening the hours the post office is open daily would certainly be better than closing the post office. Also charging for all boxes would be a possibility.

Ray A. Cheney, Jr. Nancy A. Cheney
Name of Postal Customer Signature of Postal Customer

P.O. Box 16, Fishers Landing, NV 13641

City, State, and ZIP Code _____ Date 6/23/11

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Fishers Landing** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>past years</i>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>past years</i>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

It doesn't seem fair you're considering closing the retail side of the community for financial reasons when so much of the money is being spent so foolishly on... associated with this.

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

- ☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☒ Yes ☐ No

Name: Mr. TAMMIE H. GOLDNER

(Please print your name)

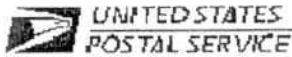
Address: 104 Mansfield Dr Camillus, NY 13611

Telephone number: (315) 481-0071 Date: 6/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

For 25 years we owned a summer place on Fishers Landing. I used the Post Office in the summer home for a long time and when the Post Office moved to the complex I had General Delivery service since my husband passed a few years ago I have been visiting the Barragon cottage next to the Post Office. I used the P.O. daily. Please be considerate and keep this P.O. open not only for the winter residents but for all those who spend their money in the area. I'm sure something can be worked out. →

Please complete both sides

DOCKET NO. 1363430-1364/ITEM NO. 38PAGE 50**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the **Fishers Landing** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

DOCKET NO. 1363430-15041ITEM NO. 38PAGE 51 service - proceed to

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse:

If yes, please explain:

WE LIVE ON AN ISLAND - DELIVERY NOT POSSIBLE - EACH VISIT
TO THE FISHERS LANDING POST OFFICE IS BY BOAT.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping FORT DRUM - ALEXANDRIA BAY

☒ Personal needs FORT DRUM - WATERTOWN

☒ Banking CLAYTON

☒ Employment RETIRED

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes☐ No

Name:

HAROLD & MARCIA GREINER

(Please print your name)

Address: PO Box 61 FISHERS LANDING, NY (HOME LOCATED AT 42829 BAYSIDE ISLAND) 13641

Telephone number: (315) 686-4952 Date: 07/09/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

ATTENTION
NADINE

DOCKET NO. 1363430-13641
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July 16, 2011

Optimization Coordinator
30 Karner Road
Albany, NY 12214

Dear Nadine;

First, thanks for taking the time to chat with me today.

I am writing this note to you concerning the Fishers Landing Post Office.

My family and I have used this Post Office since 1951. The Post Office has been the center of activity for our residents during that time.

As we lost our General Store in the 60's and our Gas Station on the corner in the 70's, we have no Year round gathering facility for the community other than the Post Office. We have no active bulletin board other than the Post Office. It is our only center of the community.

Since The Postal Service is also a business, I realize that your goal is not community interest but rather dollars and cents, so let me focus on that.

I was in the post office last week. I wanted to mail an item, and I needed supplies in order to do so. This was not the first time this year, but again, there were no supplies. I asked both the OIC and the PMR why there were no supplies, but no good answer came forward. I am not the only one in the community that has experienced this issue.

If the Post Office or any business were trying to make money, they would have product available to sell, and this is not the case in Fishers Landing.

I have spent some time looking at the mutual problem and have chatted with other residents on how to lower The Post Office Costs in Fishers Landing, so that a facility and Post Office Personnel can exist here for the community.

The Community would like to understand if the Post office would be willing to bring contract personnel in a reduced hour situation to deliver 85% of the current services to the community? In this case, if the community can find an acceptable indoor location to house the boxes, could this type of personnel be provided say for 20 to 24 hrs? Per week?

Also, if the community could provide this indoor facility free of charge, how would we go about proposing this scenario to the Post Office?

Finally, in order for the community to put forth ideas, we need to better understand the costs and revenues that are provided by this office and further what the post office deems "acceptable REVENUES and COSTS" to keep the facility open/

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To that end, I need information from you before I can present a business case that would make mutual sense. I need the Basic Cost and Revenue Information as follows:

There has been no Post Master in the office since the Post master retired three years ago, so the posted article from July 13th, from Spokeswoman M Marion, from your team saying that 88K would be saved is incorrect. What is the correct amount?

What is the Rent that is currently being paid by Month? Is the \$4200 you posted as rent, correct? Does it include all utilities, snow removal etc... that "could be saved" rather than just wages and benefits and rent? Can we also get an accurate number?

Also, I would like "all direct costs that are charged to the Fishers landing Post Office, even though this has been designated private, I am willing to sign an NDA to get it.

Next, I require the Revenue Picture for The Post Office. The newspaper says revenue is 22K, but I would like a review and an accurate number please. Further, I would like a three Year Revenue Picture for this facility, so I can take an average Revenue per Month for Fishers landing to create the Business case.

Finally, since I assume you have already done, this, I would to see your analysis of the facility as I build my own model.

It is important to note, that the Post Office has given the Community no idea as to what it would take to keep the facility open, and this makes it very difficult to create viable working alternatives to present to the Post Office Representatives.

The Community understands that the status quo is unacceptable to the Post Office Management and the community is willing to look at alternatives. But since the community has no year around business or facility available as a community center, we need the Post Office to remain open in our hamlet.

The Community is looking forward to the input and ideas that the Post Office has to keep the facility open, if any, and I hope that Post Office will supply me the required information so that I can work within the community to find a working alternative that will keep the Fishers Landing Post Open on a year around basis.

Sincere Regards;

Michael R Brayen
Box 453
17871 Reed Point Road
Fishers landing, NY 13641
315-686-3067

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ITEM NO.

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Decisions near on post offices

NINE EYED FOR CLOSURE: Comment periods ending soon; overhead costs typical reasons

by **MARTHA ELLEN**
MES STAFF WRITER

A decision on some of the nine post offices in the north country eyed for closure could come within the month.

The date has passed or is nearing for the period to end for public comments. A decision from the U.S. Postal Service could come within weeks of each of the endings of the comment periods, spokeswoman Laureen P. Marion said.

Post offices under consideration for closing are Hailesboro, Parishville, West Stockholm, DePeyster, Ellisburg, Deferiet, Fishers Landing, Lorraine and Thousand Island Park, which is work-

ing on a seasonal plan.

Comment periods for Thousand Island Park, Lorraine, Hailesboro, DePeyster, Fishers Landing and Deferiet end this week. The comment period for Ellisburg ends Tuesday. For West Stockholm, the comment period concludes July 22. The Parishville comment period ends Aug. 16.

Patrons unhappy with decisions to close may ask for a review by the Postal Regulatory Commission. Ms. Marion said she did not know of any decisions the commission had reversed.

"It is a review of the process

See **CLOSING B5**

ants feds to detail

Closing post offices...

FROM PAGE B1

rather than an appeal per se," Ms. Marion said.

The Postal Service conducted a time/use study at all of the offices it targeted.

Parishville, for example, handled an average of 22 transactions daily and spent 23 minutes doing it.

"It's a tough argument that makes for an eight-hour day," Ms. Marion said.

Closing the office would save the Postal Service \$26,000 annually, although the agency is looking beyond money.

"We do recognize that not every office is going to be over the top," she said. "Our need is to make sure there is a balance between a good use of our resources while providing services that people are looking for."

However, each of the offices has a small workload.

Fishers Landing has annual overhead of \$88,000 with a revenue of \$22,000, and averages 1.6 hours of work daily. The DePeyster office averages 1.7 hours of work daily, has annual revenue of \$16,000 and an overhead of \$60,000.

The Hailesboro office was the most active of the nine, averaging 2.4 hours of work daily. It has overhead of \$85,000 and annually brings in \$63,000.

Overhead costs include the

lease, utilities, salaries and fringe benefits, including that of back-up staff and transportation.

Supporters of the Hailesboro office are building a case to keep it open.

The Postal Service may not realize the Hailesboro office serves more than its 133 box holders, 59 of whom are senior citizens, said Natalie J. Spilman, a member of the group trying to keep it open.

The Gouverneur Post Office, the closest to Hailesboro, does not have adequate boxes to serve those displaced, and putting up a mailbox would cost each box holder at least \$100.

Large shipments of packages for the military are sent from Hailesboro. Although Ms. Marion said the Postal Service could provide services for special mailings, Ms. Spilman said organizers likely will switch to UPS.

She submitted a packet to the Postal Service containing a petition with 417 signatures and resolutions of support from governmental bodies, among other data.

"It's a no-brainer for us, although I think the Postal Service sees things differently," Ms. Spilman said.

In addition, the community meetings sponsored by the Postal Service was flawed because it took place in the morning when many people are at work, she said.

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July 13, 2011

RE: Possible closing of the Fishers Landing Post Office

Comments:

I am writing this comment as a resident of Fishers Landing and as a box holder in the Fishers Landing Post Office as invited in the letter sent to us by Jeffrey Sands dated 5/13/2011.

However, I am a casual employee of the USPS (a PMR) and have on some occasions worked in the Fishers Landing Office. I am therefore looking at both sides of the situation.

First of all I understand that the USPS has a financial crisis like many companies in America. I understand the need to cutback and control expenses where possible. I feel however that the closing of any post office should be a last resort. Customer convenience and therefore customer service will be greatly diminished and will likely turn customers to other shippers and increased use of internet for communication. Therefore the postal service would lose some income that it is currently receiving.

Since 1979 when we got married, my husband and I have resided in 11 locations. In the first ten, our mail was delivered to our home. We moved to Fishers Landing in 2005 and it was a great shock to learn I had to now go to the post office to get my mail. Frankly, I was not happy. I was not working at the time and often didn't leave my house for days on end. I really didn't like to go to the post office.

However, I soon came to realize how nice it was to be able to mail a package from a location a quarter of a mile from my house. As long as it's not large I can walk there. In the past mailing packages was always an inconvenience. When I went to run several errands I would stop at UPS or a post office or some other "mailing center", whatever happened to be in my path. Now all my packages go out of the Fishers Landing Post Office. Even though I work some days, I support my local office and I prefer to transact my personal shipping through another postal employee.

I also came to realize how nice it was to run into my neighbors and find out what was happening in the Landing. Fishers Landing has no grocery store, no gas station, no diner, or any place offering any social interaction. Our only community bulletin board is in our post office. There is no retail outlet or grocery store that might display a bulletin board as in your response to concern #1.

The Postmaster (OIC / PMR) at the counter is the link that supports communication among residents of the community. There is a church open two months of the year and no convenient mart where people can "gather, socialize and share information". (Concern #4) It is also nice not to have to wait in long lines, which was also a first compared to the other places I had used a post office. I strongly disagree with the Postal Service's

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conclusion and feel that closing the post office would most definitely have an adverse affect on the community.

I never realized before working for USPS that I could get a package ready and hand it to my carrier. Now that I know it can be done I wouldn't mind the closing of the post office, IF my mail was delivered to my house. I certainly won't want to go sit at a kiosk and wait for him or her. And if I have to drive into Clayton or Alex Bay to mail them, I most undoubtedly will send fewer.

Regarding your letter, I have never counted the number of transactions per day when I worked there. But I would certainly agree in the winter there aren't many. I was there one day in June and felt I waited on as many people as I do some days in Depauville (my home office) and Three Mile Bay (another office I sub at frequently). I don't understand why when the post master retired the office wasn't made a satellite of another office as is the case of TI Park and Fine-view. There is certainly no need for the window to be open 8 hours a day. Everyone that has worked there in the past three years would agree that the hours should have been cut back years ago. So do the residents and would be happy with reduced hours.

"69 post office box customers" This is totally inaccurate. I do not have access to Webbats in that office, so I did a rough count the other day (in June). There are 208 boxes I believe and on that day 45 were blocked off. That leaves 163 issued. I would say it's safe to assume at least 150 customers are being served at this time.

"Revenue units" I assume that means paid boxes. When your post office is established to provide free boxes in lieu of having a carrier go house to house, then revenue is really not expected to be large. However, it was the agreement of everyone that met with Jeff Sands when he came to talk to us that most everyone would be happy to pay for their box if that was an option allowed. If you were to charge everyone that currently has a free box \$45; you would have increased revenue by \$4050. (Assuming 150 issued and 60 are currently paying) Anyone choosing not to pay could have a free box in Clayton.

The other two offices where I work (one has no routes and one has a route). They are just the opposite of Fishers Landing. Only a half dozen people get free boxes and all the others chose to pay for the use of a Post Office box. If either of those offices were to close, everyone for the most part could still get their mail with no inconvenience other than setting up a mailbox near the road in front of their home. Carrier routes would have to be adjusted for the half dozen that don't live on a current route.

It doesn't seem right that you close a post office because they don't generate "box revenue" and keep others open that do. The money they generate in box revenue certainly doesn't pay a post master's salary. The people mailing and purchasing postage could use any of the post offices in the surrounding area. I am not recommending they be closed either. I am just making the comparison as I work out of them. I feel it's a disservice to the American Public to be closing any post office, most especially when the people are

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pushed into a kiosk situation. Meanwhile, other offices are operating purely for convenience sake.

As for revenue decreasing over the past couple years. I am going to assume that in most offices there has been some decline with the current economy. But in our case we have had since May of 2008 six OIC's. Some had never worked at a window before. It was learn as you go and I am sure many mistakes were made that cost the post office lost revenue. Frustrated customers more than likely came once and never returned. Most OICs came all excited with the attitude, "maybe if I do a good job I can be postmaster here." They soon learned the office was never getting another postmaster and took no initiative to increase revenues.

I would also point out that lobby sales must be down or negligible for all three years, as there is no stock to purchase. There is no point in asking anyone if they need supplies as there aren't any. (Not a single envelope or any mailing tape.) You can buy some out dated holiday padded envelopes that have already been removed from sale in other Post Offices. It's rather embarrassing when someone comes in and says this won't fit in a legal envelope or wants a padded mailer. You offer them a decorated one, but they aren't mailing a gift. So they are sent to another office. More than likely once they have driven into another town and wasted gas they will just go purchase what they want at a Dollar store. Talk about lost revenue and unhappy customers!

In the responses to customer concerns, a Village Post Office concept (new) option was being explored. I would be interested in hearing what that actually is. I would also like to hear what other options you have explored for packages services. Another response stated that reducing hours to part time would require changing it to a station /branch. I would assume it could then be run by a PMR which would reduce the salary expense considerably.

I would have to assume that the post office spent a considerable sum of money setting the building up to serve as a post office. Thus a long lease was signed. I assume in order to break the lease some penalty is involved. Additional funds must be spent to restore the post office to its original condition. Would it not be reasonable to change the post office to a station and reduce wages with fewer hours, then to spend all that at a time when cash flow is a major concern?

If the Fishers Landing post office was made a satellite of another level "11" or "13" office it could have a PMR working it for say 16 hours a week 8:15 to 10:15, 6 days a week and 3 - 5 pm two days to do paper work and cover those that needed the later hours. 16 hours (possible less in the winter) at a loaded rate of say \$15 is approximately \$12,500 which is considerably less than a postmaster that you quote at over 44, 000. We haven't had a postmaster for 3 years. Currently there is a PMR there most days and the Post Office is running smoothly.

Concern # 35 Residents want to know "why our post office?" The response being "your post master retired, so your office is up for review." Do you think the general public

understands or cares that some out dated law says you can only close a post office if the postmaster retires. In all my years working in public accounting, I never heard of any business closing because someone in the bosses chair was retiring. It seems a ludicrous reason for making a major business decision.

The review process: It was conducted in the winter when we have the lowest amount of residents. I happened to be working there a day or two and counted the mail coming in and out. It should have been reviewed during the summer as well in order to take into account our "seasonal population". Fishers Landing is a thriving community in the summer and a small quiet residential community in the winter. When the mobile home and summer cottages are all closed up for the winter there would be considerably less mail coming in and out and fewer transactions than in the summer months.

"The retail window averaged 13 transactions accounting for 15 minutes daily"? Well in the winter that's probably true. In the summer especially with the increased use of scanning, I have to feel the PMR/OIC waits on more than 15 customers. Of course with no packaging materials to sell we are certainly limited in how many transactions will occur. I have been asked by several hunters why we stopped selling bird stamps here. Apparently we did years ago. There's another example of losing customers.

"USPS" What does the second s stand for? Where I work it means taking care to help the customer so that they leave happy. When a customer comes in with a shopping bag full of "goodies" and says "I need your help. I need to send this" Whether they ask for the fastest, safest or cheapest ... it may be a memorized 30 second response in your large offices with the customer sent off to figure it out alone, but in our small offices we work with them. We chose the right package and assist them until they have it ready to mail. Each of these customers may eat up 10 or more minutes of time, and when they leave they are thanking you for their help. Maybe that's what you strive for in for in large urban offices but it's not the reality in small rural areas. My customers expect help. equated to SERVICE. That is what they are looking for and why they prefer to go to a smaller area post office even if they are shopping or working in a city with a larger office. This is what helps makes the postal service the most trusted government agency. My point being if there were items to sell for packaging, the employees might not only sell more but spend more than 15 minutes a day with customers.

When I leave my home I have 3 choices: Alexandria Bay, Clayton or Watertown. In the summer I won't go any where near Alex Bay unless I need to visit my doctor or the hospital. Clayton is a bit better, but did your study include a weekday in the summer or just during the winter months? I had to go get change (at the bank) last week and tried turning up the road the post office is on. While I was backing up to try and let another car through as we both couldn't fit through the parked cars on the crowded street, I wondered what it would be like if the Fishers Landing residents were all about as well.

If a rural resident of Cape Vincent headed to Watertown on Rt 12 they would pass the Three Mile Bay post office, the Chaumont one and then the Brownville one (or the

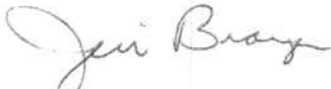
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Dexter one if the chose the alternate route.) If they lived in Clayton they would pass the Depauville PO. These people get their mail delivered to their homes yet it's easier to mail out from these other post offices. When one leaves Fishers Landing, there's not a post office in our path to most places. If I wanted to mail a package (thinking of my self as not a post office employee) the path of least resistance is UPS in Watertown. I don't think that is where the postal service wishes their current customers to ship from.

Economic Savings: In the proposal it is estimated that the Postal Service could save \$35,948 per year. As I have outlined above in my suggestion for reduced hours, wages for a part time PMR would cost \$12,500, which is what you estimate to be your annual cost of replacement service. Charging box rent would generate almost enough to cover the lease cost. The Postal Service could save the same 36,000 by making these two simple changes. It would be a win - win for both the postal service and the residents.

As a postal employee, I feel that USPS has done a great job at cutting costs. However, there are many additional ways they can reduce expenses further, before they should think of closing offices. I won't get into them as it's not the intent of this letter. As a resident of a town where my post office is being considered for closure, I am trying to propose a just and equitable solution that will save money for USPS, yet continue to provide outstanding service to the residents.

Thank you for your time and consideration of my comments.


Jeri Brayen

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Fishers Landing** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse:

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If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☒ No

Name:

Barry CHALK

(Please print your name)

Address:

41978 Orleans Ave. P.O. Box 65 Fishers Landing NY 13641

Telephone number:

315-783-2555

Date:

6/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

- 1) Incentive to Retire Postal Workers - Early
- 2) Stop Paying 60-70,000.00 for Car delivery People, WAY over priced...
- 3) NO Saturdays.
- 4) Mon-Wed-Fri delivery to P.O. - To many Contractor Run
- 5) We would Loose our Identity.
- 6) We are begging you - Please complete both sides Don't Close our P.O. Run

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FISHERS LANDING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I LIVE 1/2 MILE FROM THE FISHERS LANDING POST OFFICE. I LIVE 6.5 MILES FROM THE CLAYTON POST OFFICE. SINCE I WALK TO THE POST OFFICE DAILY, MOVING IT TO CLAYTON WOULD REQUIRE A 13 MILE TRIP TO GET MY MAIL. THIS WOULD REPRESENT A SIGNIFICANT HARDSHIP TO ME.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THE FISHERS LANDING P.O. REPRESENTS THE SOCIAL CENTER OF THE COMMUNITY. RESIDENTS MEET AND GREET DAILY TO EXCHANGE NEWS AND VIEWS. TO MOVE THE P.O. TO CLAYTON WOULD ELIMINATE THIS NECESSARY AND MOST IMPORTANT FUNCTION OF THE P.O.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

THE CLAYTON P.O. HAS A SMALL PARKING LOT, ALWAYS PARTIALLY FILLED WITH AD. EMPLOYEE VEHICLES AS WELL AS GOVT VEHICLES. MOST TIMES IT IS NECESSARY TO FIND ON-STREET PARKING WHICH IS OFTEN DIFFICULT DURING SUMMER.

DAVID E. PARKER



Name of Postal Customer

Signature of Postal Customer

P.O. Box 75

Mailing Address

FISHERS LANDING NY 13641

6/7/2011

City, State, and ZIP Code

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FISHERS LANDING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We love our present service -
it would be missed so much

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

for the elderly or those less mobile
it surely would be a hardship

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I know the economy is tight
& times indeed change - but I
can wish.... we keep our beloved
post office

Prudence Matthews

Name of Postal Customer

P.O. Box 456

Mailing Address

Fishers Landing

City, State, and ZIP Code

Prudence Matthews

Signature of Postal Customer

6/8/11

Date

M/M Robert L. Matthews
Box 456
Fishers Landing, New York 13641

June 9, 2011

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Nadine Tremblay
Post Office Review Coordinator
30 Karner Road
Albany, NY 12288

In regards to the closing of Fishers Landing Post Office, I hope that something can be arranged locally so that a trip to Clayton will not be a daily event. There are senior citizens living year round here and winter driving is not easy even for the young. If it closes the least that should be done is a kiosk located in a central area for all including the summer residents at the parks.

Thank you for your help.

*The Fairleys
Orleans Ave*

*Fairley ST
PO Box 51
Fishers Landing
NY 13641*

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Fishers Landing** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.

If yes, please explain: VISIONALLY IMPAIRED

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse:

If yes, please explain:

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4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

WATER TOWN

☒ Personal needs

WATER TOWN

☒ Banking

WATER TOWN + FISHERS LAG. P.O.

☐ Employment

☒ Social needs

WATER TOWN

5. Do you currently use local businesses in the community?

☐ Yes

☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☒ No

Name:

DAVID E. MASON

(Please print your name)

Address:

17969 REED PT. RD.

Telephone number:

315-686-4303

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FISHERS LANDING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

WHOSE GOING TO WEIGH
MY PACKAGES & INSURANCE?

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

WHY ARE YOU DOWNGRADING OUR
LITTLE COMMUNITY AFTER
OVER 100 YEARS - PUT
SERIES AT CHALKS MARINA

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I LIKE TO USE MY CREDIT
CARD FOR SUPPLIES + SHIPPING

DAVID MASON

Name of Postal Customer

P.O. BOX 32

Signature of Postal Customer

Mailing Address

FISHERS LDC NY 13641

City, State, and ZIP Code

Date

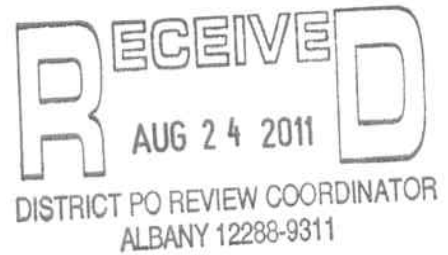
Memo to the Record:

Attached are Customer Comments, questionnaires, and/or letters received:

 After the 60 day comment period, but before the study was sent to Headquarters for a final determination.

✓ After the 60 day comment period and after the study was sent to Headquarters for a final determination.
(Comments received untimely to be considered as part of the study)

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August 14, 2011

Subject: Additional Items to my Letter:

Dear Nadine;

Hi again;

My wife and I received letters back from Jeff Sands. While we thank you for the notes from the USPS, there are some areas of concern that need to be addressed by the management team.

Supplies at Fishers Landing—an Ongoing Problem for Revenue generation

In my previous letter, I mentioned the lack of supplies to purchase for mailing an item. I stated that if the Post Office were trying to make money, it would have these items available. Mr. Sands responded that I was a bit "vague". He stated, "Ready Post shipping supplies (boxes, tape bubble wrap etc.) are typically available at post offices for a fee (I agree). " **Enclosed are three pages with two pictures each** to clarify the situation at Fishers landing. The pictures show the "Ready Post display" in Fishers Landing, and of two similar sized post offices in the area. I think it's pretty self explanatory. You say revenue is down, but how can you expect to make revenue in the Fishers Landing PO? If one has to go to another town to purchase a large or padded envelope, USPS has not only lost the sale, but the postage as well. Summer residents in cottages and trailers do not find the Fishers Landing PO stocked with packaging supplies and large envelopes that they need. It's an ideal location to be promoting these items for purchase. I have to admit that I resent Jeff Sands reply, and he is either not aware, nor has he informed himself, of the FACTS! The pictures speak for themselves.

No Year Round Business No Public Gathering Location No Community Bulletin Board

The "New Village Post Office" is a great concept, except, there is **NO Year Round** business available to house it in Fishers Landing. The USPS original proposal stated we had no businesses or organizations. The final determination letter has come up with a host of them??? We do NOT have any!

So, because we said there was no Public or private business places where the community could run into each other, the USPS suggests we meet at someone's home? The Methodist church is only open in the summer. Several businesses on the list are not even located in Fishers Landing. They may have PO Boxes here or do there outgoing mailing from Fishers Landing as I am sure it is closer/faster and or easier than going into any of the neighboring towns' post offices. If the American Legion or the church of the Nazarene exists in Fishers Landing as USPS has stated, it's a pretty well kept secret.

There are a few sole proprietors and a couple internet sellers in Fishers Landing, year around, (these will be hit the hardest as the loss of the post office will make it harder to mail packages) but **these places are not walk in places of business**. As the USPS was told at the first meeting by the community that attended, the post office **IS the only community year round place to go in town**. It is the hub of the community. There is not a gas station, convenience store, or diner. I am sure if there was, they would be scrambling at the "New Village Post Office Concept".

Here is another concern that I have. I have stated in my letter that the USPS published erroneous statements with respect to the Box count as well as the Revenue, and that there are only 69 people being currently served. According to the PMR stationed in Fishers Landing, there, are between 150 and 160 boxes issued currently and he stuffs all those boxes? You say Clayton has 97 boxes. I fear the residents of Fishers Landing may be unable to get a box if we all go to Clayton. I suggest you update your information before you build a unit that can handle "xyz" boxes. To assist in this, a call was made last week to the department that handles 911 addresses. According to 911, Fishers Landing has 177 addresses and neighboring Arcadia Park Road (residents there also got free boxes) has 26 that is 203 potential boxes required, NOT 69. That does not include anyone from outside the Fishers Landing boundries who might have a box.

An Item to Ponder with respect to Administration

I don't hold too much faith with the web-bats program the USPS mentioned in the letter my wife received by the USPS. In the years after my father passed away in 1996, till I moved to Fishers Landing in 2005, I wanted to hold on to the PO Box address. My family had had this box number as long as I can remember. So, we stopped in the post office every year or two. At that time we would remove any first class mail that had come for my deceased father, Frederick W. Brayen. Not knowing that each property is allowed one free box if delivery is not available, we would ask what we owed and paid for the box. Some times we owed; sometimes we didn't; the Saturday person knew nothing, as the postmaster didn't let her collect any rents. This drove my wife nuts. Some years she was sure she hadn't paid and although she would stop in, call or write and try to leave an address so he would send us a bill, we never got one. She was always worrying we would lose the box. When we moved here in 2005, the current postmaster, Ron, told us there was a new rule and we didn't have to pay anymore. I don't know if anything changed or if we ever owed? We, the Michael R Brayen family, never got our mail there. We just kept the box. Now the postmaster knew my father was deceased, yet never removed his name or address from the box or transferred it to us. And usually my father received a piece or two of first class mail. So why were we paying anything? He probably never recorded the box fees we paid him either? Maybe the USPS owes me some money? I expect you might want to look into this. The box was changed into our names by I believe the first OIC. Prior to that change we never received any yearly address verification. It was still in his name though he was long deceased. Everyone got one this summer I believe, in order to correct the record keeping was my understanding. Maybe what they meant was update this web-bats program?

Revenue Notes

The quick revenue study conducted to close the post office only takes into account the worst part of the year and does not average it with the best six months, and it does not seem to be a fair or accurate accounting of either the Box Count or the Associated Revenue produced? This has been my point to USPS in ALL my letters.

Appeal

I will be filing an appeal over the next few days. I feel the study was improperly carried out and has incorrect information. (Please Note, Jeff's letter has verified that the information is not entirely correct) I also feel the study is nothing more than a legal process that holds no meaning, as there have been no meaningful or "win-win" recourses or alternatives taken into consideration, other than the ones proposed by USPS.

USPS had decided it was going to restructure and close many small post offices and nothing the community says will make a bit of difference. This is fact, not fiction. There has been no postmaster for 3 years, but were we been told nothing to allow the community to plan ahead for this day? NO. Were we told to propose to be changed from a post office to a station? NO. Were the OIC's nagged to find ways to increase revenue? NO. Our post office is a cute old stone building, built by my father, Bill & Jack, and Frank Ward. The USPS could have pictured this old Post Office (in existence for 137 years on a post card and sold them. This is a vacation town. People here would love something like that to post to friends and neighbors, especially if they were told it was helping to keep their post office open.

We have had 6 OIC's here since the post master left. Two were carriers and one from the plant. I feel you just threw the office to the wolves and set it up to fail. What the USPS should have been doing was trying to get the laws changed. We understand the country is struggling and we can accept a part-time casual labor to serve our needs. We don't need a full time post office with a full time postmaster, yet you tell us that's not an option. I think if you asked the public they would all agree, keep the rural offices open part time instead of closing.

As far as it costing \$12,531 for rural service : That is clearly not the Total Cost of Delivery, assuming someone in the community will give the USPS a location. I assume it's to be the construction of one of the Kiosk's that was mentioned in the first meeting you held. The USPS will have to lay out xyz to build it and rent the land it is on? In addition, there will have to be operational costs maintain it? Rent for the space it's on? Not to mention you have to return the post office to its original condition. Finally, someone will have to maintain the route for not 69 boxes, but 203, coming and going in a 5 month time span, and that is included in the Savings? Do you think you're going to find a carrier for \$xyz a week that will service 203 customers for a total cost of \$12,531?

The USPS should be keeping in mind that once they leave for the summer, the USPS will have to deal with the forwarding.(labor cost) There will also be the two internet dealers wanting pickups regularly, along with everyone else that may want to mail a package (labor cost) . I know this has not been factored in, and please don't insult my intelligence by replying to me with a "stock answer to the situation".

If the post office is closing September 10, which is less than a month way, when do we get told what the new procedure will be? Should we all start installing mail boxes at our home? Your termination letter

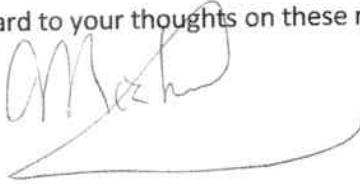
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just said rural carrier service, so if we all put a box by Sept. 10th will our mail be delivered there? Will the carrier be ready to accept all our packages?

And more importantly will USPS survive after alienating all the residents in all the current post office locations on the next 3500 closure list?

I am looking forward to your thoughts on these matters.

Sincere Regards;



Michael

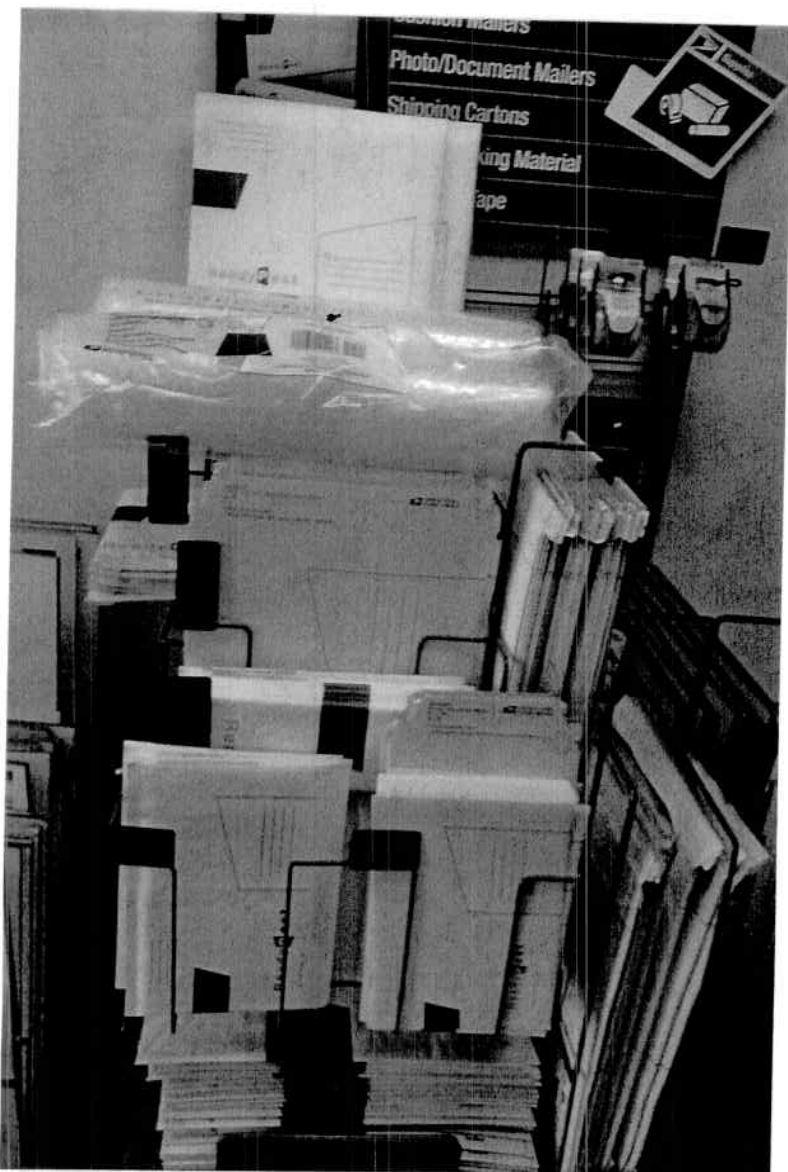
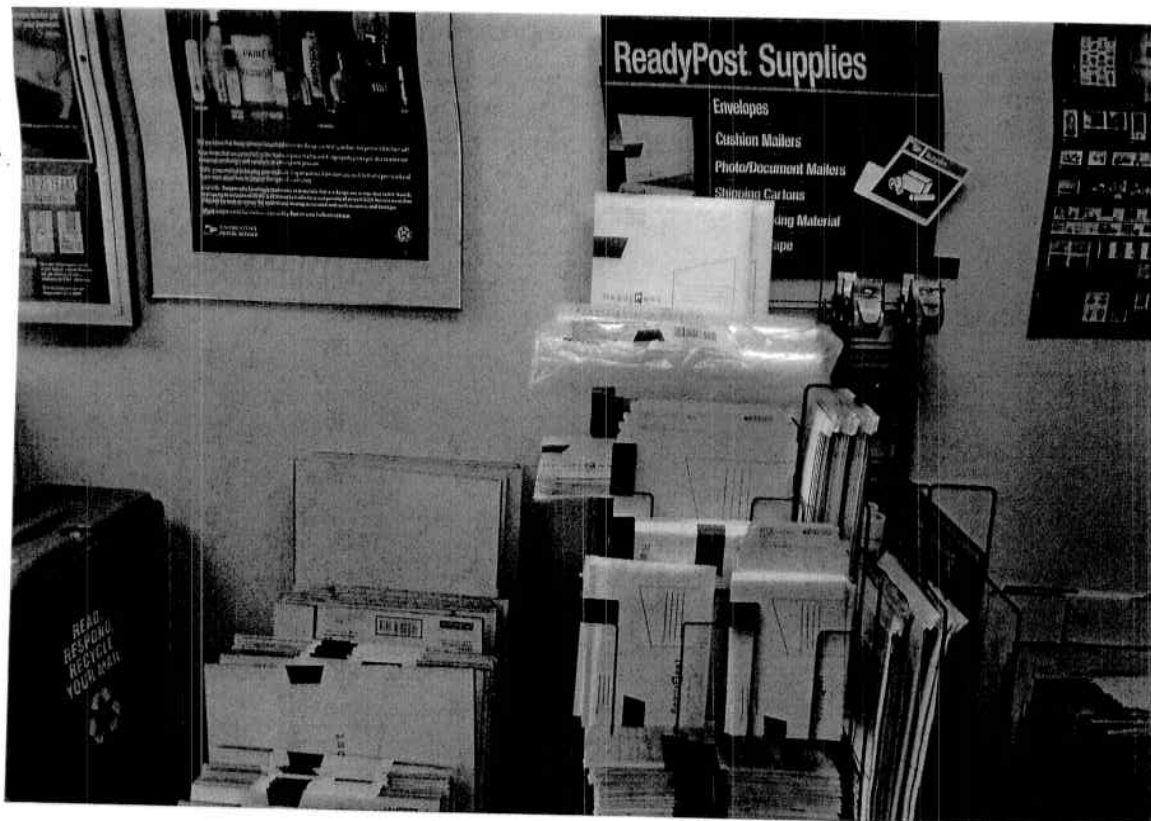
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Depauville
Post Office

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Three Mile Bay
Post Office

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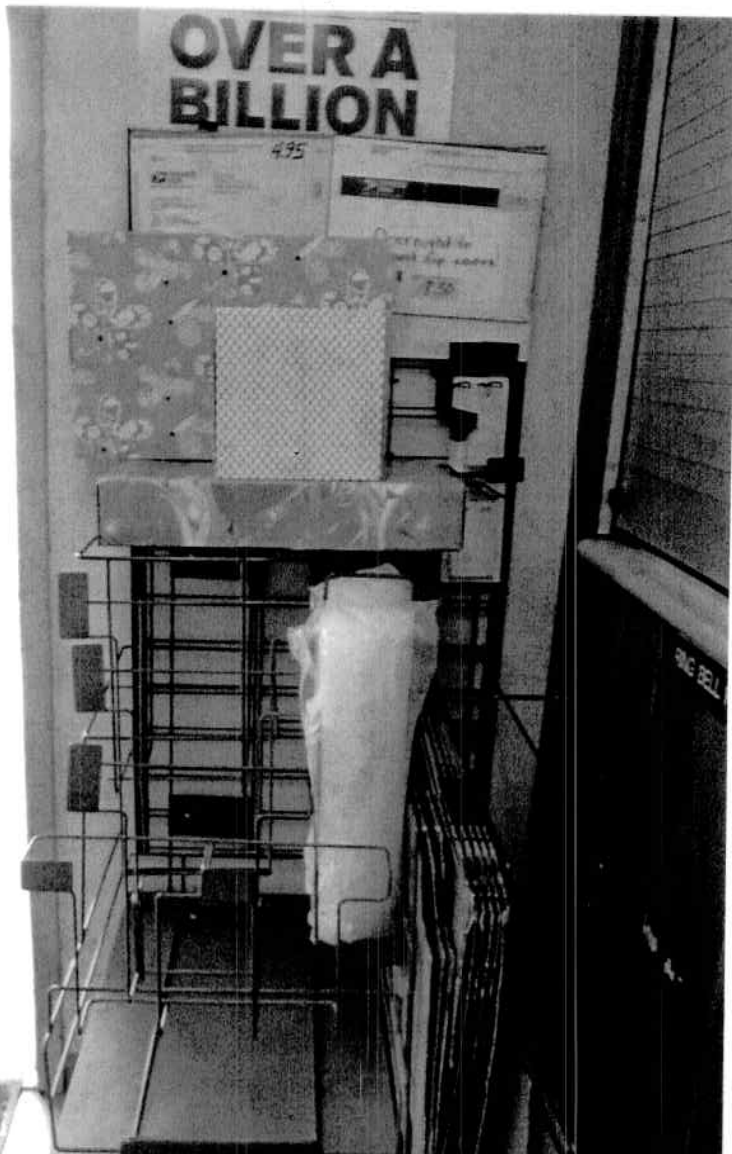
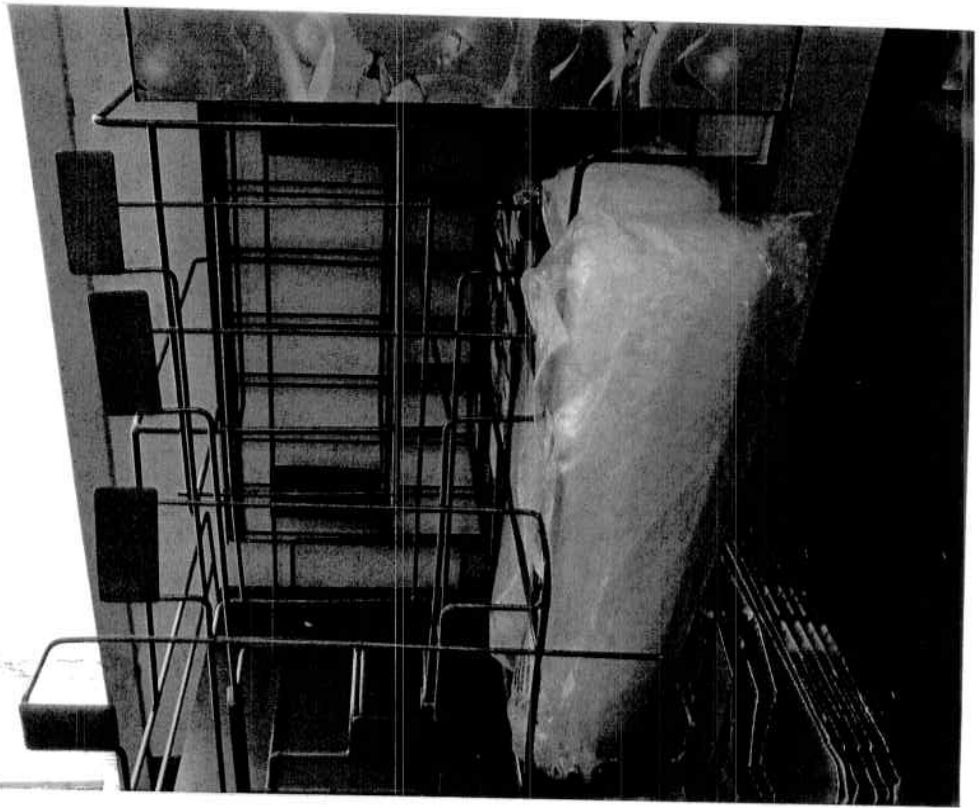
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Fishers Landing
Post Office